# G15. LIBRARY SERVICES FOR INDIGENOUS AUSTRALIANS WORKSHEET

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| --- | --- |
| Library / Branch: | |
| Completed by: | Date: |

## Objective

To actively consult and negotiate with Indigenous Australians to promote library and information literacy.

## Guidelines

**Note:**  Please consult *Living Learning Libraries* Guideline G15 for background information on policies, protocols and resources.

| **Guideline**  *These Guidelines are from* Living Learning Libraries *6th ed. 2015* | **Action indicator**  *Select from drop down list* | **Commentary**  *Add comments on the library’s performance in the context of each Guideline* |
| --- | --- | --- |
| Balance collections by acquiring materials by, as well as about, Indigenous Australians |  | Comments: |
| Appropriate access is facilitated to libraries' archives and information resources by Indigenous Australians |  | Comments: |
| Appropriate content and perspectives in documentary materials, media and traditional cultural property is ensured |  | Comments: |
| Moral rights of Indigenous Australians as owners of their knowledge is acknowledged |  | Comments: |
| Local Indigenous Australians are consulted in regard to establishment and operation of library services for their community |  | Comments: |
| Links with Indigenous Australian members of the community are established in order to receive guidance and assistance in the consultation and negotiation process |  | Comments: |
| In areas with significant Indigenous Australian populations, working relationships with appropriate government organisations and educational institutions are developed in connection with the provision of services to Indigenous Australians |  | Comments: |
| In areas with significant Indigenous Australian populations, availability of Indigenous Australian resources is promoted through radio, television, newspapers, brochures and library displays |  | Comments: |
| In areas with significant Indigenous Australian populations, services are developed which integrate the special cultural talents of Indigenous Australians e.g. art displays, storytelling, dance performances. These may be conducted less regularly for areas with fewer Indigenous residents. |  | Comments: |
| An appropriate ratio of library staff are Indigenous Australians |  | Comments: |
| Cross-cultural awareness training strategies are delivered on the basis of negotiation and consultation by library staff with Indigenous Australians |  | Comments: |

## Suggested performance indicators

* Number of consultations and negotiations per annum with representatives of the Aboriginal and Torres Strait Islander community to ensure relevant collections and service provisions
* Number of events involving local Aboriginal and Torres Strait Islander community per annum
* Number of staff cross-cultural awareness training courses per annum
* Percentage of staff trained in cultural awareness.

## Things to consider

Some of the guidelines are more relevant than others to places with significant numbers of Indigenous Australians.

## Other resources

* Development of all aspects of library services for Indigenous Australians should be guided by, and in accord with the ALIA statement *Libraries and information services and Indigenous peoples:* <http://www.alia.org.au/about-alia/policies-standards-and-guidelines/libraries-and-information-services-and-indigenous-peoples>
* There is a related protocol, *Aboriginal and Torres Strait Islander protocols for libraries, archives and information services (The ATSILIRN protocols)*: <http://www.aiatsis.gov.au/atsilirn/protocols.php>
* National and State Libraries Australasia *National policy framework for Indigenous library services and collections*, 2007:   
  <http://www.nsla.org.au/publication/national-policy-framework-indigenous-library-services>
* State Library of Queensland *Library Services Standard for Aboriginal people and Torres Strait Islanders*:   
  <http://www.plconnect.slq.qld.gov.au/resources/aboriginal-and-torres-strait-islander-people/strategies-and-standards>
* State Library of Queensland *Protocols for Aboriginal and Torres Strait Islander collections*, 2007:   
  <http://www.slq.qld.gov.au/__data/assets/pdf_file/0006/64599/SLQ_-_Protocols_for_Indigenous_Collections.pdf>